



SENIOR SERVICES
Helping Our Elderly Live With Dignity

ELIZABETH AND TAB
WILLIAMS ADULT
DAY CENTER

MEALS-ON-WHEELS

HELP LINE

HOME CARE

LIVING-AT-HOME

SENIOR LUNCH

ELDER CARE CHOICES

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HOMEMAKER AGENCY LIST

There are many home care agencies that provide homemaker services to individuals living at home, but how does one choose the “right one”? Below are some questions that may help you pick the agency that suites your needs or the needs of your relative.

Agency Questions

How long has the agency been in business? Is the agency located in a business office or in a home? How long has the agency been at this location? Was there a previous location? Is the agency a member of the Chamber of Commerce or Better Business Bureau?

Is the agency a part of a national chain or is it privately owned? What services does the agency provide? Does the agency provide on-going education and training for its’ employees?

Is the agency licensed, bonded and insured? If they have a license to operate, check with the state’s Department of Health and Human Services and inquire about any violations.

Employment Questions

Does the agency perform background checks, reference checks and drug tests on the employees when they are hired? What other hiring procedures are followed?

Client Care Questions

Does the agency meet with the potential client and do an assessment of the client’s needs? Does the agency develop a plan based on the assessment of need?

What method is used to select an employee to provide services for the client? What does the agency do if the employee selected is not a good match for the client? What plans are in place with the agency should there be an accusation of unprofessional behavior or theft on the part of the employee?

Does the agency comply with HIPPA guidelines for confidentiality?
Does the agency have coverage 24 hours a day and seven days a week?
How can you reach the employee after business hours?

Billing Questions

Is the client billed for services weekly, bi-weekly or monthly? What is the process to notify the client of changes in charges or billing?

HOMEMAKER AGENCY LIST 2009

Senior Services, Inc. has surveyed the agencies listed below regarding their hourly rates for services. The rates listed below reflect the cost for day services and are subject to change. Rates for nights and weekends are usually higher.

This list is not intended to be complete. We would welcome information about other agencies that can be included in a future update.

Senior Services, Inc. does not make a recommendation of any of the agencies listed below, but is glad to provide this list for your information and use.

Publicly Funded Resources

FORSYTH COUNTY DEPARTMENT OF SOCIAL SERVICES - 703-3501

ADULT SERVICES DIVISION IN-HOME AIDE SERVICES

The provision of In-Home Aide Services is subject to availability and individuals are placed on a waiting list until services can be provided. All individuals determined eligible to receive In-Home Aide Services may participate in voluntary consumer contributions.

Volunteer Resources

HELPING HANDS AND CARING HEARTS - 794-2552

Private Pay Resources

ANGEL HANDS HOME CARE – 375-8288

Homemaker18.00/hr

ARCADIA/TRINITY HEALTH CARE – 659-0090 or 499-0037

Homemaker15.50/hr (16.50/hr weekends)

Errands/Transportation15.50/hr (16.50/hr weekends)

AT HOME NURSING – 724-3505

Companion/ Sitter6 hr min.....17.00/hr

Homemaker.....6 hr min17.00/hr

Errands/Transportation6 hr min17.00/hr

BAYADA NURSES - 723-1000

Choreworker.....4 hr min.....17.50/hr

Homemaker.....4 hr min.....17.50/hr

COMFORT KEEPERS – 774-3982

Companion/Sitter	2 hr min.....	16.00/hr*
Homemaker	2 hr min.....	16.00/hr*
Errands/Transportation	2 hr min + mileage.....	16.00/hr*

(* more than 40 hours/week – the rate drops to 15/hr)

COMPANION CARE GROUP, INC. - 765-1755

Companion/Sitter	4 hr min.....	16.00/hr
Homemaker.....	4 hr min	16.00/hr
Errands/Transportation.....	4 hr min	16.00/hr

GENESIS FAMILY HEALTH CARE, INC. – 725-0340

Homemaker.....	2 hr min.....	15.00/hr
Errands.....	2 hr min.....	15.00/hr

HOME INSTEAD SENIOR CARE – 760-8001

Companion/Sitter	3 hr min.....	15.85/hr (16.75/hr weekends)
Homemaker	3 hr min.....	16.75/hr (17.75/hr weekends)
Errands/Transportation	3 hr min.....	16.75/hr (17.75/hr weekends)

HOME LOVING SENIOR CARE, INC. – 993-1600

Companion/Sitter	3 hr min.....	16.00/hr
Transportation.....	.55 cents/mile.....	16.00/hr
Homemaker	3 hr min.....	16.00/hr

INTERIM HEALTHCARE - 768-6997

Companion /Sitter	4 hr min.....	17.00/hr
Homemaker	4 hr min.....	17.00/hr
Errands/Transportation	4 hr min.....	17.00/hr

MAXIM HEALTHCARE SERVICES - 760-8884

Companion/Sitter (CNA).....	3 hr min.....	16.00-20.00/hr
Homemaker (CNA).....	3 hr min.....	16.00-20.00/hr

PIEDMONT HOME HEALTH, INC - 724-1197

Companion/Sitter	6 hr min.....	17.00/hr
Homemaker	6 hr min.....	17.00/hr
Errands/Transportation	6 hr min.....	17.00/hr

RESCARE HOMECARE - 765-0673

Companion/Sitter	4 hr min.....	16.00/hr
Homemaker	2 hr visit	40.00
Homemaker.....	3 hr visit.....	55.00

REYNOLDS HOME CARE – 397-0091

Companion/Sitter.....	2 hr min.....	18.00/hr
Homemaker.....	2 hr min.....	18.00/hr
Errands/Transportation.....	2 hr min.....	18.00/hr

RIGHT AT HOME – 760-7131

Companion/Sitter 4 hr min.....negotiated
Homemaker 4 hr min.....negotiated
Errands/Transportation 4 hr min.....negotiated

TENDER CARE, INC. – 7652273

Companion/Sitter.....4 hr min.....12.00/hr (13.00/hr weekends)
Homemaker.....4 hr min.....12.00/hr (13.00/hr weekends)
Errands/Transportation..... 2 hr min.....12.00/hr

This information is provided to the consumer by Senior Services' Help Line (724-2040), a Hub for aging resources and assistance in Forsyth County, affiliated with the North Carolina Community Resource Connections for Aging and Disabilities. 02/2009