



**SENIOR SERVICES**  
Helping Our Elderly Live With Dignity

ELIZABETH AND TAB  
WILLIAMS ADULT  
DAY CENTER

MEALS-ON-WHEELS

**HELP LINE**

HOME CARE

LIVING-AT-HOME

SENIOR LUNCH

ELDER CARE CHOICES

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**336-724-2040**

## HOME CARE AGENCY LIST

There are many home care agencies that provide services to individuals living at home, but how does one choose the “right one”? Below are some questions that may help you pick the agency that suites your needs or the needs of your relative.

### Agency Questions

How long has the agency been in business? Is the agency located in a business office or in a home? How long has the agency been at this location? Was there a previous location? Is the agency a member of the Chamber of Commerce or Better Business Bureau?

Is the agency a part of a national chain or is it privately owned or a service offered through a local hospital? What services does the agency provide? Does the agency provide on-going education and training for its' employees?

Is the agency licensed, bonded and insured? Is it accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO)? If they have a license to operate, check with the state's Department of Health and Human Services and inquire about any violations.

### Employment Questions

Does the agency perform background checks, reference checks and drug tests on the employees when they are hired? Are the nurses and nurse aids given a skills competency test? What other hiring procedures are followed?

### Client Care Questions

Does the nurse meet with the potential client and do an assessment of the client's needs? Does the agency develop a care plan based on the assessment of need? Does the nurse supervise the client care provided by nursing assistants and/or licensed practical nurses on a regularly scheduled basis?

What method is used to select a caregiver/employee to care for the client? What does the agency do if the employee selected is not a good match for the client? What plans are in place with the agency should there be an accusation of unprofessional behavior or theft on the part of the employee?

Does the agency comply with HIPPA guidelines for confidentiality?  
Does the agency have coverage 24 hours a day and seven days a week?  
How can you reach the employee or on-call nurse after business hours?

### Billing Questions

Is the client billed for services weekly, bi-weekly or monthly? Does the agency accept private insurance, long-term care insurance, Medicaid or Medicare?

What is the process to notify the client of changes in charges or billing?

## HOME CARE AGENCY LIST 2009

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Senior Services, Inc. has surveyed the agencies listed below regarding their hourly rates for services. The rates listed below reflect the cost for day services and are subject to change. Rates for nights and weekends are usually higher.

This list is not intended to be complete. We would welcome information about other agencies that can be included in a future update.

***Senior Services, Inc. does not make a recommendation of any of the agencies listed below, but is glad to provide this list for your information and use.***

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**A TOUCH OF CARE – 723-6280** .....Medicaid Certified  
 Companion/Sitter..... 2 hr min.....16.00/hr (17.00/hr weekends)  
 Errands/Transportation..... 2 hr min.....16.00/hr (18.50/hr weekends)  
 Certified Nurse Aide.....varies  
 Bath Visit.....25.00/hr  
 Medication Reminder.....8.50/hr (9.50/hr weekends)  
 Duo Clients.....19.50/hr (21.00/hr weekends)

**ANGEL HANDS HOME CARE – 375-8288** .....Medicaid Certified, VA  
 Companion/Sitter .....18.00/hr  
 Homemaker .....18.00/hr  
 Errands/Transportation .....18.00/hr  
 Certified Nurse Aide .....18.00/hr  
 Overnight .....18.00/hr  
 LPN .....varies  
 RN .....varies

**ARCADIA / TRINITY HEALTH CARE – 659-0090 or 499-0037** .....Medicaid Certified  
 Companion/Sitter .....15.50/hr (16.50/hr weekends)  
 Homemaker.....15.50/hr (16.50/hr weekends)  
 Transportation.....15.50/hr (16.50/hr weekends)  
 Personal Care Attendant.....16.00/hr (17.00/hr weekends)  
 Medication Reminder.....19.00/hr  
 Certified Nurse Aide.....17.75/hr (18.75/hr weekends)  
 LPN.....36.00/hr  
 RN.....43.00/hr

**AT HOME NURSING – 724-3505**  
 Companion/Sitter .....6 hr min.....17.00/hr  
 Homemaker.....6 hr min .....17.00/hr  
 Errands/ Transportation .....6 hr min .....17.00/hr  
 Certified Nurse Aide .....6 hr min .....17.00/hr

<b>BAYADA NURSES PERSONAL CARE- 723-1000</b> .....	Medicaid Certified
Choreworker.....	4 hr min.....17.50/hr
Homemaker.....	4 hr min.....17.50/hr
Overnight.....	18.75/hr (20.75/hr weekends)
Bath Visit.....	1 hour.....42.00
Bath Visit.....	2 hours.....55.00
Certified Nurse Aide.....	4 hr min.....18.75/hr (20.75/hr weekends)

**COMFORT KEEPERS – 774-3982**

Companion/Sitter.....	2 hr min.....16.00/hr*
Homemaker.....	2 hr min.....16.00/hr*
Errands/Transportation.....	2 hr min + mileage.....16.00/hr*
Live-In.....	24/7.....300/day
Overnight.....	12hrs.....120/day
Personal Care.....	2 hr min.....16.00/hr

(\* more than 40 hours/week – the rate drops to 15/hr)

**COMPANION CARE GROUP, INC. - 765-1755**

Companion/Sitter.....	4 hr min.....16.00/hr
Homemaker.....	4 hr min.....16.00/hr
Errands/Transportation.....	4 hr min.....16.00/hr
Overnight.....	16.00/hr

**GENESIS FAMILY HEALTH CARE, INC. – 725-0340**.....Medicaid Certified

Homemaker.....	2 hr min.....15.00/hr
Errands.....	2 hr min.....15.00/hr
Certified Nurses Aide.....	2 hr min.....15.00/hr
Overnight.....	24 hrs.....15.00/hr

**HOME INSTEAD SENIOR CARE – 760-8001**

Companion/Sitter.....	3 hr min.....15.85/hr (16.75/hr weekends)
Homemaker.....	3 hr min.....16.75/hr (17.75/hr weekends)
Errands/Transportation.....	3 hr min.....16.75/hr (17.75/hr weekends)
Hospital Services.....	15.85/hr (16.75/hr weekends)
Live-In.....	24 hr min.....340.00
Overnight.....	8-10 hrs.....163.00 (173.00 weekends)

\*Rise and Shine..... 1 ½ hr visit.....35.00

\*assistance with getting the day started – getting up, selecting clothes, fixing bowl of cereal, and medication reminder)

**HOME LOVING SENIOR CARE, INC. – 993-1600**

Companion/Sitter.....	3 hr min.....16.00/hr
Transportation.....	.55 cents/mile.....16.00/hr
Homemaker.....	3 hr min.....16.00/hr
Live-In.....	varies
Overnight.....	varies

<b>INTERIM HEALTHCARE - 768-6997</b> .....	Medicaid Certified
Companion/Sitter .....	4 hr min.....17.00/hr
Homemaker .....	4 hr min.....17.00/hr
Errands/Transportation .....	4 hr min.....17.00/hr
Certified Nurse Aide .....	4 hr min.....20.00/hr negotiable (22.00/hr negotiable nights and weekends)
Overnight .....	varies
Live-In .....	varies
LPN .....	varies
RN .....	varies

<b>MAXIM HEALTHCARE SERVICES - 760-8884</b> .....	Medicaid Certified, VA
Companion/Sitter (CNA) .....	3 hr min.....16.00-20.00/hr
Homemaker (CNA) .....	3 hr min.....16.00-20.00/hr
Overnight (CNA) .....	3 hr min.....16.00-20.00/hr
Certified Nurse Aide .....	3 hr min.....16.00-20.00/hr
LPN .....	3 hr min.....30.00-37.00/hr
RN .....	3 hr min.....30.00-37.00/hr

<b>MERIWEATHER HOME NURSING - 784-3243</b> .....	Medicaid Certified
Certified Nurse Aide .....	16.50/hr (18.50/hr weekends)
LPN .....	29.00/hr (33.00/hr weekends)
RN .....	35.00/hr (38.00/hr weekends)

<b>METRO NURSING, INC. - 765-5721</b> .....	Medicaid Certified
Certified Nurse Aide .....	3 hr min.....17.00/hr
LPN .....	38.00/hr
RN .....	40.00/hr

<b>PIEDMONT HOME HEALTH, INC - 724-1197</b>	
Companion/Sitter .....	6 hr min.....17.00/hr
Homemaker .....	6 hr min.....17.00/hr
Errands/Transportation .....	6 hr min.....17.00/hr
Certified Nurse Aide .....	6 hr min.....17.00/hr

<b>RESCARE HOMECARE - 765-0673</b> .....	Medicaid Certified
Companion/Sitter .....	4 hr min.....16.00/hr
Homemaker .....	2 hr visit.....40.00
Homemaker .....	3 hr visit.....55.00
Home Health Aide .....	2 hr visit.....50.00
Home Health Aide .....	3 hr visit.....65.00
Certified Nurse Aide .....	17.50/hr
Overnight .....	16.00-17.50/hr
LPN .....	33.00/hr
RN .....	45.00/hr

<b>REYNOLDS HOME CARE – 397-0091</b> .....	Medicaid Certified
Companion/Sitter.....	2 hr min.....18.00/hr
Homemaker.....	2 hr min.....18.00/hr
Errands/Transportation.....	2 hr min.....18.00/hr
Certified Nurse Aide.....	2 hr min.....18.00/hr
Bath Visit.....	2 hr min.....18.00/hr
RN.....	2 hr min.....18.00/hr

<b>RIGHT AT HOME – 760-7131</b> .....	Medicaid Certified
Companion/Sitter.....	4 hr min.....negotiated
Homemaker.....	4 hr min.....negotiated
Errands/Transportation.....	4 hr min.....negotiated
Certified Nurse Aide.....	4 hr min.....negotiated
Bath Visit.....	up to 1 ½ hr.....negotiated
Overnight .....	negotiated

<b>SENIOR SERVICES HOME CARE – 725-0907</b> .....	Medicaid Certified
Certified Nurse Aide.....	2 hr min..... 17.00/hr

<b>SPRINGBOARD CARE SERVICES – 724-1565</b> .....	Medicaid Certified
Companion/Sitter/Respite Care .....	3 hr .....15.00/hr
Errands/Transportation .....	3 hr/wk.....17.00/hr
Overnight .....	20.00/hr
Certified Nurse Aide .....	3 hr .....15.00/hr

<b>TENDER CARE, INC. - 765-2273</b> .....	Medicaid Certified
Companion/Sitter.....	4 hr min.....12.00/hr (13.00/hr weekends)
Homemaker.....	4 hr min.....12.00/hr (13.00/hr weekends)
Errands/Transportation .....	2 hr min.....12.00/hr
Certified Nurse Aide .....	4 hr min.....15.00-16.00/hr
Certified Nurse Aide II.....	4 hr min..... 16.00-17.00/hr
LPN .....	4 hr min.....26.50-27.50/hr
RN .....	4 hr min.....27.50-28.50/hr

<b>TOUCHED BY ANGELS HOME CARE – 768-1003</b> .....	Medicaid Certified
Companion/Sitter.....	3 hr min.....17.00/hr (18.00/hr weekends)
Errands/Transportation.....	3 hr min.....17.00/hr (18.00/hr weekends)
Certified Nurse Aide.....	3 hr min.....17.00/hr (18.00/hr weekends)
Bath Visit.....	1 hr.....30.00
Bath Visit.....	2 hr.....48.00

<b>UPPER LEVEL HOME CARE &amp; PERSONAL CARE SERVICES, INC. – 659-1901</b> .....	Medicaid Certified
Certified Nurse Aide.....	3 hr min.....17.00/hr
Overnight.....	24 hrs.....17.00/hr
Medication Reminder.....	26.00/hr

This information is provided to the consumer by Senior Services' Help Line (724-2040), a Hub for aging resources and assistance in Forsyth County, affiliated with the North Carolina Community Resource Connections for Aging and Disabilities. 02/2009